

COVID - FAQ

Program/Name	Question	Answer
Amusements	My inspector is not traveling to perform inspections. How do I schedule an inspection for my devices with another inspector?	Simply contact any of the approved inspectors that appear on this list here.
Amusements	Is the State of Colorado offering an extension for my expired permit and/or inspection?	Yes. Please contact us at cdle_amusements@state.co.us if this applies to you. We will provide further information on a case-by-case basis.
Amusements	Am I able to mail applications and other documentation to your office during this time?	Yes. Please note that our access to mail is limited at this time. We recommend that you email any or all documentation to our office before mailing it. Most or all permitting documentation may be emailed to us without requirements for mailing hard copies. Please send all emails to cdle_amusements@state.co.us
Amusements	My operation's permit and/ or inspection certificate(s) have expired, however the operation is closed. What am I required to do at this point?	You must renew your permit before opening your device(s) to the public for operation. It is our recommendation that you complete an application (please use the current version on our website) and email it to cdle_amusements@state.co.us to initiate the application process. You may remit fee payments as your opening date approaches or at an extended date. These aspects will be reviewed on a case-by-case basis.
Amusements	My carnival may not make it to Colorado this year due to the current situation. Am I required to renew my permit before it expires?	You must renew your permit before opening your device(s) to the public for operation. It is our recommendation that you complete an application (please use the current version on our website) and email it to cdle_amusements@state.co.us to initiate the application process. You may remit fee payments as your opening date approaches or at an extended date. These aspects will be reviewed on a case-by-case basis.
Amusements	Are there any exceptions to the 60 day grace period?	Yes. Any accident reporting requirement remains as required in our regulations.
Amusements	Does your program have any COVID-19 resources pertaining to reopening, sanitation, or social distancing?	Please refer to the Colorado Department of Health and Environment (CDPHE). Their website features helpful public health guidance and recommendations, in addition to contact information.
Boiler	A few questions regarding inspections - Are we still inspecting?	Yes we are still conducting inspections. Some areas are restricted at this time so please contact your inspector. Contact Us: https://ops.colorado.gov/Boiler/Contacts . Doug Lachausse from Travelers is not doing inspections at this time but others from Travelers are, please contact Travelers, 720-990-9446. Hartford Steam Boiler will not be doing any inspections until June. Please contact Tamera, 303-655-1056.
Conveyances	My contractor is only performing emergency repairs during this time and we cannot schedule maintenance and routine testing. Can we get an extension on our TCO?	Yes, please email us at cdle_conveyance@state.co.us with your request. We will extend the temporary certificate as long as provided by regulation and statute.
Conveyances	Our facility is closed, but our certificate is set to expire. Can we have an extension on the certificate?	As stated on the OPS website, "Understanding that your contractors and third party inspectors may not be available to provide you with timely service, the OPS will provide regulated conveyance owners with a 60-day extension to any compliance-related deadline that occurred in March or April of 2020. These extensions will not affect future compliance dates."
Conveyances	Is OPS considering elevator and escalator inspections and testing "essential" activities?	OPS expects that Conveyance Contractors and Inspectors will collaborate with the Conveyance Owner to make the decision as to whether a facility and services are considered critical and essential per the Governor's Stay in Place Order. Although OPS will not determine this status for the owner, it is in the interest of public safety that performance of ongoing preventative maintenance and other services, such as responding to callbacks and entrapments, are necessary if the equipment is accessible to the public or other building occupants.

Enforcement	I am not able to get a contractor to my facility to repair the deficiencies that were reported by an inspector because of the COVID-19 pandemic. Am I going to be fined? Will I receive a Notice of Violation? An Enforcement Order?	<p>When everyone began dealing with the Governor's stay at home order, one of the things OPS did was include an explanation on our website explaining that for facilities with a compliance related deadline that fell in March or April 2020, OPS would grant a 30-day (then changed to a 60-day) extension. This was due to the difficulty that many of you were experiencing with finding contractors, consultants and third-party inspectors that were available.</p> <p>Additionally, the process of issuing Notices of Violation was temporarily discontinued in mid-March 2020, by OPS. Some Enforcement Orders have gone out, but only for violations that originated well before the COVID-19 pandemic. If you received a Notice of Violation or an Enforcement Order in January 2020 or earlier, OPS will continue to work with you regarding fines, and a fine payment schedule. The most important things are repair of the deficiencies and communicating with OPS.</p> <p>If you received a Notice of Violation or Enforcement Order in February or March 2020, the due date for resolving the violations has been extended for 60 days. Again, repair of the deficiencies and maintaining good communication with OPS is key.</p> <p>Safety of our stakeholders and the general public is the most important goal that we at OPS are focused on. If one of our inspectors does encounter an deficiency that is considered to be a health and safety issue, that equipment will be shut down until proper repair of the deficiency can be completed.</p>
Explosives	I received an exam invitation. Are you currently administering exams at your office?	Testing in our downtown office is currently suspended. Please contact David Knight at 303-514-3281 to discuss field testing options.
Explosives	I have an expired permit, but my company is currently shut down. What are my next steps?	You may submit a completed Type I application to our offices if that is your goal. You may also wait until you return to work to begin the process. You must receive a Type I permit before you are authorized to possess any explosive material. OPS is granting a 60 day grace period on all permits and registration-related due dates. Please email your application to cdle_explosives@state.co.us .
Explosives	Is the State of Colorado offering an extension for my expired permit?	Yes. Please contact us at cdle_explosives@state.co.us if this applies to you. We will provide further information on a case-by-case basis.
Explosives	Is the State of Colorado still conducting magazine inspections?	Yes, OPS Explosives is inspecting approximately 70% of our normal inspection schedule. Distances of storage sites from the metro Denver area may increase delays to that schedule.
Explosives	Am I able to mail applications and other documentation to your office during this time?	Yes. Please note that our access to mail is limited at this time. We recommend that you email any or all documentation to our office before mailing it. Most or all permitting documentation may be emailed to us without requirements for mailing hard copies. New Type I applicants: You must mail your fingerprint card to our office, however we recommend that you email a copy to us as well. Please email all documentation to cdle_explosives@state.co.us .
Explosives	My company is currently shut down and we are not accessing our magazines. What are the State of Colorado's requirements for checking magazines weekly and for counting inventory during this time?	It is our recommendation to inspect your magazines and magazine locations for any attempts of unauthorized entry and account for inventory as safely as possible.

Explosives	I need a new/ renewed Public Utilities Commission Permit for my company's transportation of explosives. Is the Public Utilities Commission processing PUC permit applications at this time?	Yes. Please visit the Public Utilities Commission's (PUC) website to complete the PUC permit application. The Public Utilities Commission is currently processing all applications.
Explosives	I need to obtain fingerprints for my Type I permit application. Where am I able to complete that step?	Fingerprinting vendors are conducting their services at this time, although they are limited. Please visit the websites for either Colorado Fingerprinting or Identogo to schedule an appointment and to determine if the location in your area is open. You may also contact your local police department or sheriff's office . It is our recommendation that you email a copy of your fingerprint card to our office, as our mail access is limited at this time. Please note: If you are renewing your permit, you are not required to obtain a fingerprint card. Please email all documentation to cdle_explosives@state.co.us
Explosives	I have been terminated from my company due to the current situation. Am I required to notify the State of Colorado?	Yes. You are always required to notify our office if you are terminated from a company and/or if you obtain employment at a different company. The same requirements apply if you return to work at your previous company. Please notify us by either phone or email at cdle_explosives@state.co.us .
Explosives	Are there any exceptions to the 60 day grace period?	Yes. Any accident reporting requirement remains as required in our regulations. Any theft or loss of Explosives must be reported within 24 hours . Any blast event reporting and notification requirements also remain as required in our regulations
Explosives	Is your program requiring fingerprint cards at this time for Type I applications?	Yes, however you may submit your application without a fingerprint card at this time. When you are able to obtain a fingerprint card, please mail it to our office. It is our recommendation that you email a copy to cdle_explosives@state.co.us . To obtain a fingerprint card, please visit the websites for either Colorado Fingerprinting or Identogo to schedule an appointment and to determine if the location in your area is open. You may also contact your local police department or sheriff's office. Please note, fingerprint cards are not required for permit renewal applications.
Petroleum/General	Am I able to mail permit applications, violation corrections, or other documentation to your office during this time?	Yes, though please note that our access to mail is somewhat limited at this time. We recommend that you utilize email for all documentation. Please send compliance/inspection emails to cdle_oil_inspection@state.co.us , remediation emails to cdle_remediation@state.co.us , and reimbursement fund emails to cdle_fund@state.co.us .
Petroleum/Compliance	Is OPS still performing inspections during the stay at home order?	Yes. Inspections are still being performed and inspection notifications are still being sent out.
Petroleum/Compliance	My tank contractor is only performing emergency repairs during this time and we cannot schedule maintenance and routine testing. Can we get an extensions for these deadlines?	As stated on the OPS website, "Understanding that your contractors, consultants and third party inspectors may not be available to provide you with timely service, the OPS will provide regulated owners and operators with a 60-day extension to any compliance-related deadline that occurred in March or April of 2020." For example, if your annual line tightness testing was due on April 15, 2020, OPS is automatically providing an extension to June 14, 2020, to complete the testing. If contractor availability remains limited in May or June 2020, OPS will consider case-by-case extensions beyond the existing 60-day extension. Please email us at cdle_oil_inspection@state.co.us if you need to request more time beyond the existing 60-day extension.

Petroleum/Compliance	Our fuel facility is closed, do we have to continue monthly visual/compliance inspections of the tank systems?	You should make reasonable efforts to continue monthly inspections of your tank systems. However, as stated on the OPS website, "Understanding that your contractors, consultants and third party inspectors may not be available to provide you with timely service, the OPS will provide regulated owners and operators with a 60-day extension to any compliance-related deadline that occurred in March or April of 2020." Therefore, it is unlikely that OPS will issue Notices of Violation if you were unable to perform monthly inspections in March or April 2020 due to the COVID-19 situation, but we will expect you to resume monthly inspections in May 2020. Please email us at cdle_oil_inspection@state.co.us if you have further questions or need assistance.
Petroleum/Remediation	What do I need to do if a fuel release occurs at my fuel facility?	The requirements to report and mitigate releases still apply. Please call the OPS Technical Assistance Line within 24 hours at 303-318-8547 if you suspect, confirm, or observe a release from your tank system.
Petroleum/Remediation	Contractor availability and/or access restrictions will prevent us from completing field work and meeting report deadlines. Can we request an extension?	Yes, as stated on the OPS website, "Understanding that your contractors, consultants and third party inspectors may not be available to provide you with timely service, the OPS will provide regulated owners and operators with a 60-day extension to any compliance-related deadline that occurred in March or April of 2020." This would apply to SCRs, CAPs, and MRRs.
Petroleum/Fund	Is OPS still reimbursing tank owners for remediation expenses?	Yes. OPS continues to accept and process Reimbursement Applications and make payments, though turnaround times may be affected during the COVID-19 situation. Additionally, OPS Technical Reviewers are prioritizing work approvals and expense reimbursements based upon the release's risk to receptors, so there may be case-by-case requests to halt low-priority groundwater monitoring or additional assessment work for some releases. Please contact your OPS Technical Reviewer if you have questions about ongoing work associated with your release.
Petroleum/Fund	When will the cutoff for Policy 29 applications be? And does that also apply to the \$10K deductible waiver?	Based on the anticipated decline in Fund revenues we have recommended the PSTC temporarily discontinue both Policy 29 and the incentive which waives the \$10K deductible at the end of this fiscal year (June 30th) or sooner if necessary. The PSTC will decide on this in May. We will continue processing applications we receive but will only be able to pay out subject to the availability of money in the fund.
Petroleum/LPG	Have there been any changes to the requirement to perform a leak check on an "out of gas call" otherwise known as an interruption of service?	No. The Colorado LP-Gas Regulations (7 CCR 1101-15) Section 3-2 require that a leak check shall be performed immediately after LPG is introduced into the piping system. It is very important to the safety of the homeowner to continue to perform the required leak check.
Underground Damage Prevention	Do I still need to complete locates within the 2-day timeframe in the One Call law?	Yes. Please read the Safety Commission's statement [https://ops.colorado.gov/sites/ops/files/2020-03/covid-19_letter_from_the_safety_commission_032020.pdf] for a summary of the locate requirements in the Excavation Requirements law.