Year in Review: 2020

Overview

Safety Commission Events

<table>
<thead>
<tr>
<th>Event</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regular business meetings</td>
<td>12</td>
<td>11</td>
</tr>
<tr>
<td>Additional Safety Commission meetings</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Best Practice meetings</td>
<td>11</td>
<td>6</td>
</tr>
<tr>
<td>Complaint hearings</td>
<td>18</td>
<td>15</td>
</tr>
</tbody>
</table>

Resulting in 800+ volunteer member hours annually
Safety Commission Timeline

As of 1/13/2021

- First Safety Commission & Best Practice meetings of the year
- Novel Coronavirus impacts USA
- 3 Emergency meetings held re: COVID-19 Impacts
- 5/19: SC letter to Home Rule Entities
- 8/18: PHMSA Grant awarded
- 8/25: special meeting re: Home Rule Entities
- Complaint Tracker & Statistics Tools in use
- All meetings and hearings transition to fully remote
- 3/19: PHMSA Notice of Inadequacy letter Based on 2019
- Subsurface Utility Engineering (SUE) Best Practice approved & posted to website
- Training Course Submission Form posted to website
- 10/27: Annual meeting with PHMSA
- Transition of newly appointed Commissioners

As of 1/13/2021
Accomplishments

01 Safety Commission
- Transitioned to fully remote meetings to continue functioning during the pandemic
- Held regular and special meetings to address concerns from the industry
- Processed over 100 complaints

02 Best Practice Group
- Established SUE Best Practice
- Developed Training Course Submission Form
- Drafting Best Practices for Locating and Marking Standards, and Communication during Large Projects

03 Status of Home Rule Entities
- Shared PHMSA letter of inadequacy (2019)
- Worked with impacted groups to draft a letter; sent to Home Rule Entities
- Currently, the Safety Commission processes complaints for the entire State of Colorado

As of 1/13/2021
Complaint Statistics

**Complaint Status Distribution**

- **Withdrawn:** 104
- **Closed:** 86
- **Dismissed:** 4
- **Enforcement:** 0
- **Hearing Scheduled:** 17

**Timeline**

- **As of 1/13/2021**

**Average Hearing Turnaround Time:** 48.29
### By the Numbers

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Fines Assessed</td>
<td>$23,250.00</td>
</tr>
<tr>
<td>Total Fines Paid</td>
<td>$13,667.00</td>
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<tr>
<td>Outstanding Balance</td>
<td>$9,583.00</td>
</tr>
<tr>
<td>Complaints with Fines Assessed</td>
<td>11</td>
</tr>
<tr>
<td>Complaints with Alternative</td>
<td>No data</td>
</tr>
<tr>
<td>Remedial Action Assessed</td>
<td></td>
</tr>
<tr>
<td>Complaints with Training</td>
<td>2</td>
</tr>
</tbody>
</table>

### Violation Types

![Pie chart showing violation types]

- Moderate: 6
- Major: 4
- N/A: 4
- Minor: 2

### Primary Reason for Complaint

![Pie chart showing primary reasons for complaints]

- Locator no show: 55
- Did not follow statute: 8
- Damage occurred: 10
- Other: 4
- Ticket issue: 4
- Marks incorrect: 16
- Digging without marks: 16
- Ticket Issue: 16
- Not Provided: 16
- Others: 16
Complainant Type

- Excavator: 66
- Underground Facility Owner: 33
- Occupant/Property Owner: 2
- Locator: 1
- Other: 1
- General Contractor: 1

Respondent Type

- Utility Owner: 50
- Locator: 22
- General Contractor: 15
- Excavator: 10
- Occupant/Property Owner: 4
- Other: 2
- Engineer/Designer: 1

As of 1/13/2021